

Chair & County Health Officer,

Dr. Charles Stringham

Board Members,

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Marlene Brissenden, County Commissioner

Jim French, County Commissioner

Ron Cerri, County Commissioner

Mike Bell, County Commissioner

Mike Allen, Humboldt County Sheriff

Humboldt County Health Board

Humboldt County Courthouse
50 West Fifth Street Room 205
Winnemucca, Nevada 89445



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FOR IMMEDIATE RELEASE

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COVID-19 HOTLINE NOW AVAILABLE TO HUMBOLDT COUNTY RESIDENTS

WINNEMUCCA, Nev.—Humboldt County has gratefully joined with Elko and four other counties in a hotline project designed to help centralize COVID-19-related information.

The hotline was begun by Elko County Health Officer Bryce Putnam, DMD, and Elko County Commissioner Delmo Andreozzi in late March following that county's first cases of COVID-19.

Within a short time, Elko invited Humboldt, Eureka, Lander, Pershing and White Pine county residents to utilize the line as a way to both help people who are experiencing symptoms and answer questions about COVID-19.

"We were thrilled with the invitation," said Humboldt County Manager Dave Mendiola about the new hotline venture. "We are grateful for any resource that can provide our residents with the information they need to keep themselves and their families well."

The hotline is staffed 7 a.m. to 7 p.m. Monday through Friday by medical students from the University of Nevada Reno School of Medicine. In some cases, the students are weeks away from graduating from medical school; in all cases they are highly versed in COVID-19 –related information and best practice guidelines from the Centers for Disease Control and Prevention (CDC).

Callers who are experiencing symptoms, such as fever, dry cough or shortness of breath, are asked a series of questions that help screeners determine if they may have COVID-19.

If there is a high likelihood a caller has the virus, he or she is encouraged to be tested for the virus. Screeners also help callers know what steps to take to protect themselves and others from inadvertently spreading the disease.

Humboldt County callers will be referred to Humboldt General Hospital's West Campus screening clinic, located directly across from the main hospital campus at 51 E. Haskell Street.

At the screening clinic, the healthcare provider will provide diagnosis and treatment, including medication prescriptions; orders for respiratory, radiology and/or laboratory testing; recommendations for level of care (including home care and possible self-isolation); and/or testing for COVID-19.

The screening clinic is open 8 a.m. to 5 p.m. daily; all patients who are experiencing respiratory illness should avoid the hospital and go directly to the HGH West Campus clinic location.

In addition to calling the COVID-19 hotline at (775) 777-2507, Humboldt County residents also may text or email questions to COVID19@elkocountynv.net.

Humboldt County Health Officer Charles Stringham, MD, continues to stress the importance of preventative measures.

“I am asking our community to accept my invitation today to do the right things: to stay home to limit exposure, to wear a mask if going out in public is necessary, to respect social distancing, and to carefully wash their hands after handling any items.”

He added, “If people will do the right things, we can end this today. If they don’t do the right things, we will continue to see new cases in our county.”

The COVID-19 Hotline, serving Elko, Humboldt, Eureka, Lander, Pershing and White Pine counties, is staffed from 7 a.m. to 7 p.m. Monday through Friday. Call (775) 777-2507, or text or email questions to COVID19@elkocountynv.net.

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